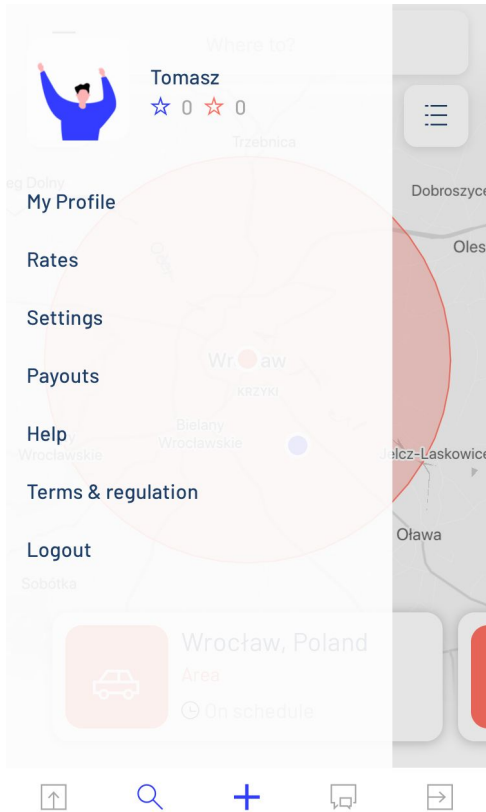## *Step 1*

In the side menu under "Payouts" tab after registration and the first start of the application you have the option of creating a Stripe payment account that will allow you to receive payments for successful delivery.

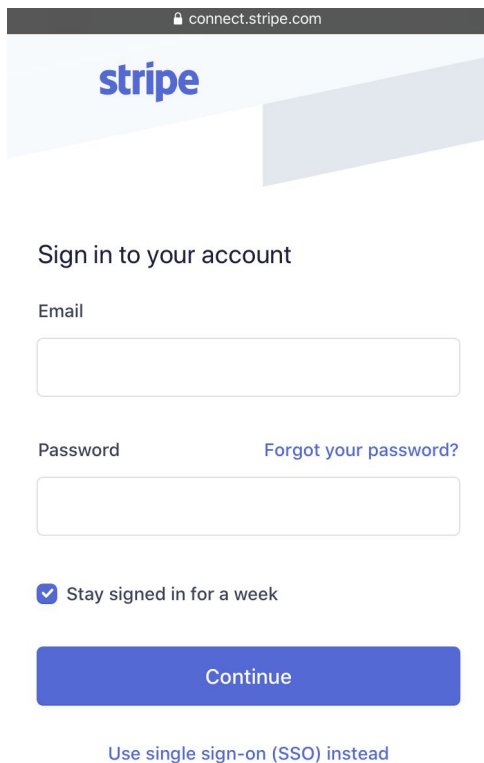A Stripe payment account is necessary if you want to be a transporter and deliver shipments in the Flob app.

Step 2

To link a user account to a Stripe payment account, press the "Link Stripe account" button. You will then be directed to the Stripe payment registration platform.

If you do not have a Stripe payment account yet, you must create an account and pass the user verification. To do this, go to step 6.

Step 3

🔒 connect.stripe.com

stripe

Sign in to your account

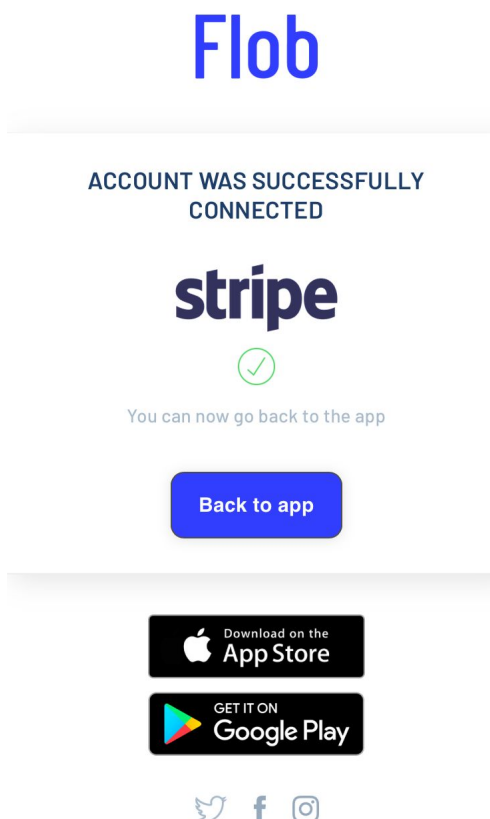Email

Password   Forgot your password?

☑ Stay signed in for a week

Continue
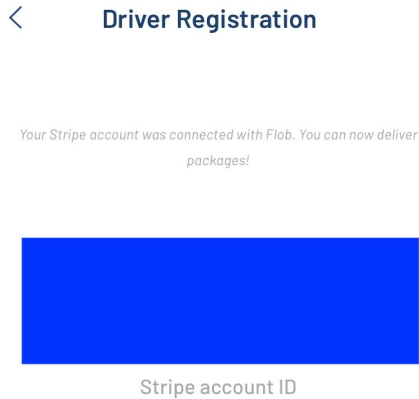
Use single sign-on (SSO) instead

If you already have a payment account on the Stripe platform, you do not need to create a new account and undergo re-verification. All you have to do is log in by entering your email address and password that will allow you to connect your existing Stripe payment account to the Flob application. To log in after entering the correct data, press the "Continue" button.

Step 4

Flob

ACCOUNT WAS SUCCESSFULLY CONNECTED

stripe

✓

You can now go back to the app

Back to app

 Download on the App Store
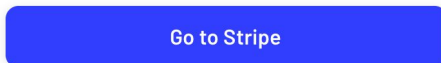
 GET IT ON Google Play

🐦 f 📷

After successfully logging into your existing Stripe payment account you will receive short information, visible on the image on the left. By pressing the "Back to app" button you can return to the Flob application.

Step 5

<   **Driver Registration**

Your Stripe account was connected with Flob. You can now deliver packages!
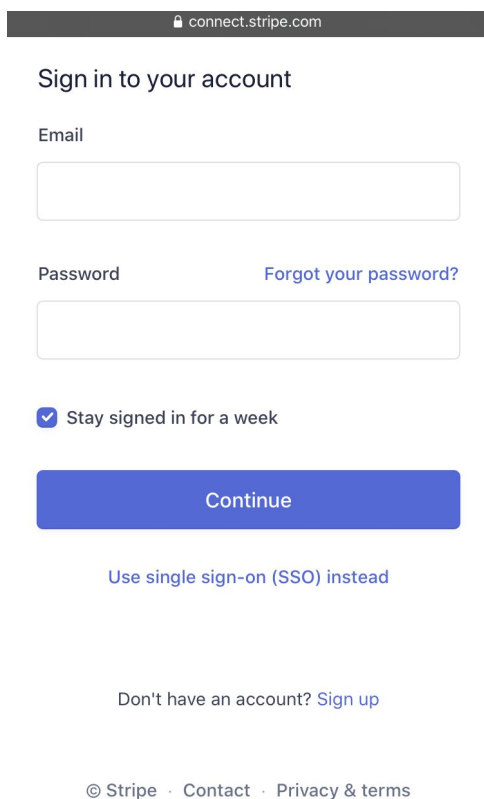
Stripe account ID

Go to Stripe

After returning to the Flob application and opening the side menu, the "Payments" tab shows the status of the connection of the Flob user account to the Stripe payment platform. If the account has been successfully linked, your Stripe account ID is marked in blue.

If you want to go to your Stripe payment account in order to, among others checking your account status, press the "Go to Stripe" button.
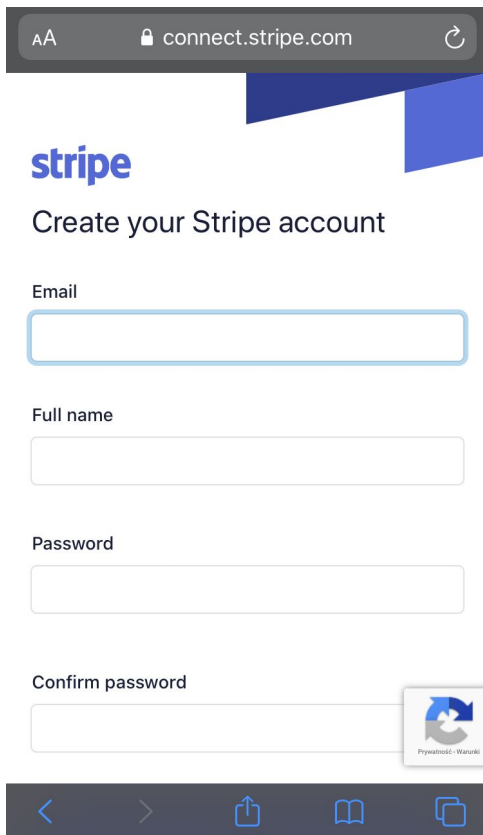
Step 6

🔒 connect.stripe.com

Sign in to your account

Email

Password   Forgot your password?

☑ Stay signed in for a week

Continue

Use single sign-on (SSO) instead

Don't have an account? Sign up

© Stripe · Contact · Privacy & terms

If you do not have a Stripe account yet, press "Sign up" to start the registration process on the Stripe payment platform.

Step 7
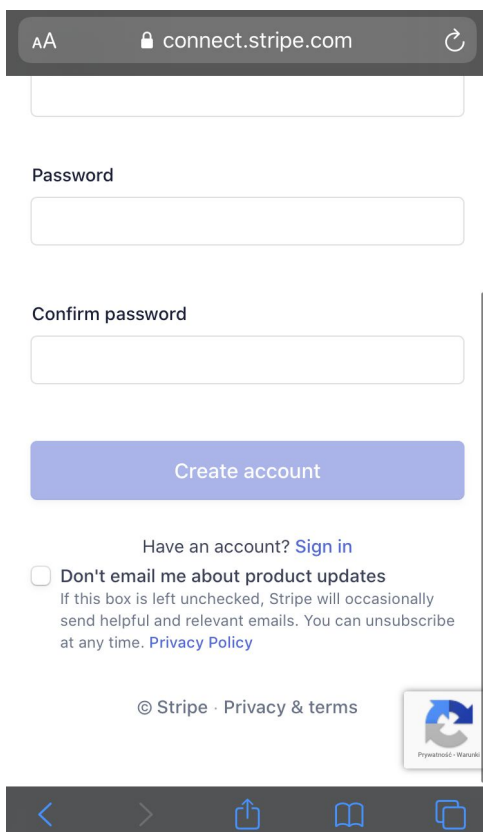

To create an account on Stripe enter the following data:

- Email (your email address),
- Full name (full name and surname),
- Password (Set your password to Stripe accounts),
- Confirm password by entering it again.

Step 8

After entering the correct details, press the "Create account" button.

If you do not want to receive information about Stripe platform updates, select the "Don't email me about product updates".

Step 9

After creating an account on the Stripe payment platform, the main account view of your account will open.

Note: In further verification of the user, you must check your e-mail account and confirm the e-mail message received from Stripe <support@stripe.com> with the title "Verify your email to start using Stripe". To do this, open the received message and press the "Verify email address" button.

If you have not received the email, make sure it is not in the SPAM folder. Otherwise, on the mainboard under "Verify your email", select "Resend email".
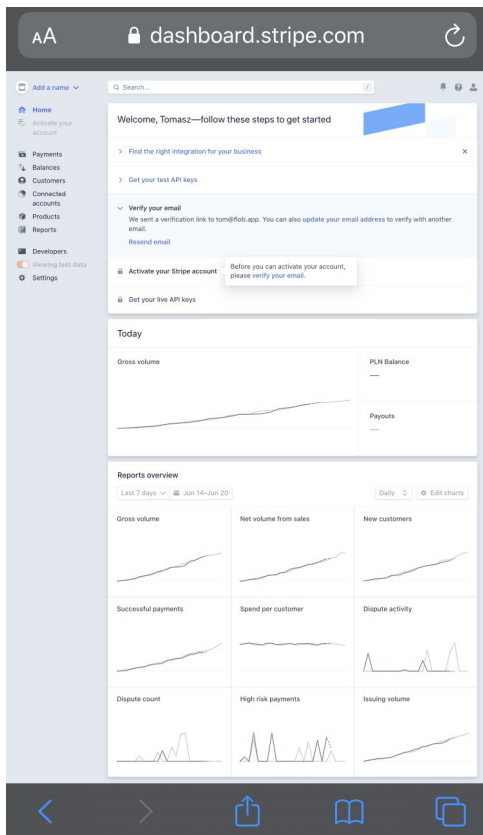
Step 10

Then enter the password you have defined for your Stripe payment account to complete the email verification process, press the "Continue" button.
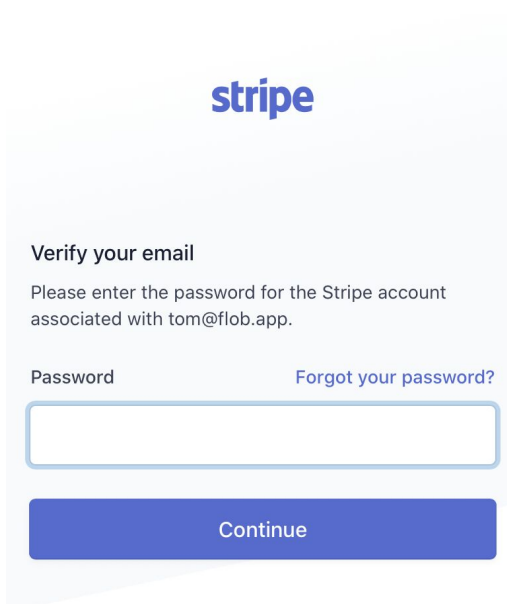
Step 11

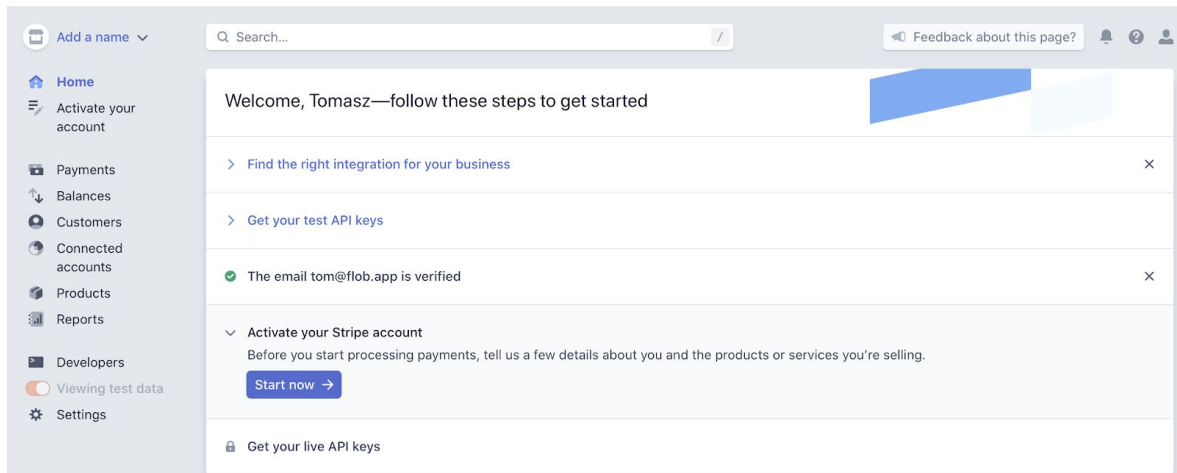Bravo! Your email has been successfully verified. Now you can continue the process of full verification and activation of your Stripe payment account, to do this press the "Start now" button.

Step 12

Then choose your country of residence or business.

If you are a **natural person**, enter your private address as follows:
- Address line 1 (street and building / apartment number),
- Address line 2 (optional: building floor, etc.),
- Postal code (zip code in the format e.g. 55200),
- City.

In place of "Type of business" :

If you are a **natural person** with no business activity, select "Sole Proprietor" Then press the "Next" button.

Step 13

Legal name of person

First name

Last name

Email address

you@company.com

Date of birth

/ /

Home address

Address line 1

Address line 2

Postal code

City

Phone number

PL +48 123 456 789

Next →

Now enter your personal data in the following order:
- First name,
- Last name,
- Email address,
- Date of birth,
- Home address (private address or Company address),
- Phone number.

Then press the "Next" button.

Step 14

Business details

Tell us some basics about your business.

Industry

Software

Business website

https://flob.app

Product description

Next →

In the next step, the natural person selects from the list:
- Industry, here select: Software,
- Business website, enter here: https://flob.app,
- Product description, enter here for example Crowdshipping App.

To go to the next window, press "Next".

Step 15

Confirm customer statement information

Statement descriptor

FLOB.APP

Customer support phone number

PL ⇕ +48 123 456 789

⚠ Please provide a response.

Next →

In the field "Statement descriptor" (Your account descriptor is your identifier, which you will see on your bank statement after making a transfer to another bank account. In our case it is the name of the **FLOB.APP** application.

Then, in the next field "Customer support phone number", in the case of a private person, enter your verified phone number in the Stripe platform.

To go to the next window, press "Next".

Step 16

Where should we send your payouts?

Currency

PLN - Polish Zloty ⇕

IBAN

PL61109010140000071219812874

Confirm account number

PL61109010140000071219812874

Next →

In this step, you enter the bank details of the account to which you want to receive transfers, shipment transfers. In the "Currency" field, you choose the currency in which you have your bank account. Then in the IBAN field, enter your IBAN bank account number, and in the "Confirm account number" field, enter your IBAN again.

To go to the next window, press "Next".

Step 17

Two-step authentication

Strengthen your account's security by protecting it with either your phone or an authenticator app in addition to your password. This will help ensure that no one else can log in to your account.

For improved reliability, we encourage you to enable multiple forms of two-step authentication as a backup.

Use SMS

Use an authenticator app

Next →

Two-factor authentication will increase the security of your account by protecting it with a phone or authentication application in addition to the password. This will help ensure that no one else can log in to your account.

To increase reliability, we encourage you to enable multiple forms of two-factor authentication as a backup.

We recommend that you activate at least one of the possible options and then press "Next".

Step 18

Verification summary

You can get started with Stripe, but there's still some additional information that may be required in the future. Please confirm your existing information to ensure that you're able to be verified.

BUSINESS DETAILS

Your business   ✎
https://flob.app

Other information provided
Industry

Update support information   ✎

In this step, "Verification summary", you have access to all entered data and the possibility of editing if you make a mistake or fail to provide the required information. After checking the correctness, press the "Done" button.

Step 19

Welcome, Tomasz – follow these steps to get started

⌄ **Find the right integration for your business**   ✕

Browse our docs for use cases, sample code, and developer tools or see options without code ⤢.

Browse docs →

❯ Get your test API keys

✓ The email tom@flob.app is verified   ✕

⚠ **Activate your Stripe account** Action required

Additional information is needed to verify your account. You can still accept live payments, but payouts to your bank account have been paused.

Review →

❯ Get your live API keys

You are redirected to the main view of your Stripe account again. To complete the verification of your personal data, press the "Review" button.

Step 20

⌄ **Verify personal identity** Required

Please upload an ID document that contains the name ▮▮▮▮▮ ▮▮▮▮▮ and date of birth ▮▮▮▮▮. The document should be in colour and the details should be legible.

👤 Verify identity now

⌄ **Verify home address** Required

Please upload a document that includes this person's full name and home address. The information on this person's proof of address must match the personal details. If needed, you can edit them (above) to match this person's document.

🏠 Verify home address

Verification of personal identity and home address is required. To verify your personal identity, select "Verify identity now" and go to step 21.

Verification of the home address will take place after pressing the "Verify home address" button. Further description in steps 26 and 27.

Step 21

Start verification

This process is designed to verify your identity and protect you from identity theft.
Please have your ID ready and click 'Start'.

Start

After clicking "Start" you will be carried out by verifying your Stripe personal payment identity.

Step 22

Choose issuing country/region

🇵🇱 Poland   ⌄

Select ID type ⓘ
Use a valid government-issued photo ID. A residence permit is also a valid identity card.

🌐 Passport

🚗 Driver's license

🪪 Identity card

Depending on the country, you can choose from several types of accepted identity documents, usually a passport, ID card and driving license. Select a country and one of the possible options.
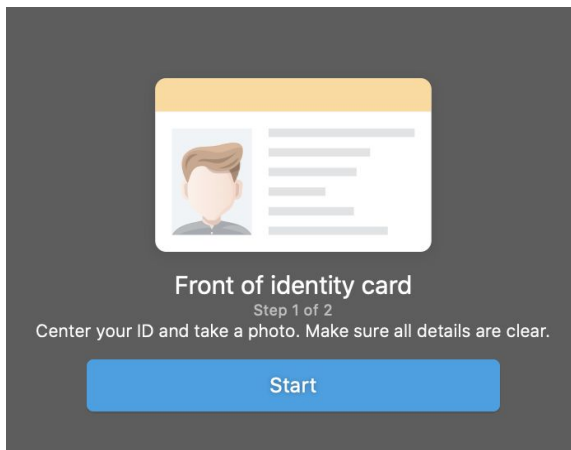
Step 23

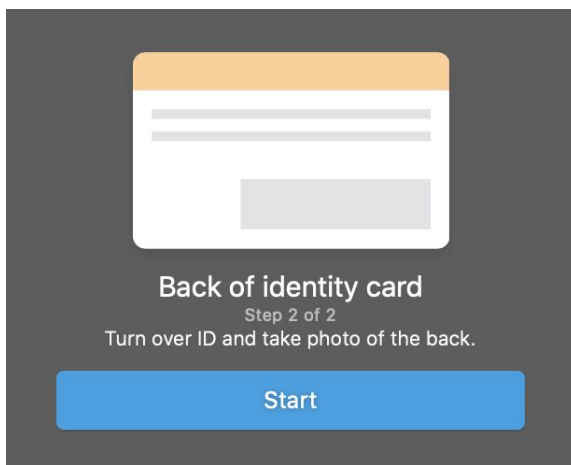Then you have the option of taking photos of your chosen ID card or uploading a photo of it from your computer's disk or redirecting verification to a mobile device, e.g. a mobile phone.

Step 24

If you decide to take a photo, take a photo of the front clearly in the first. To start press the "Start" button.

Step 25

Then take a photo of the back of the document by pressing the "Start" button.

Step 26

Proof of address document   [×]

Please pick which document you'd like to upload in order to verify the home address of ▮▮▮▮▮▮▮▮▮

○ Utility bill or notice of services
  Electricity, gas, water, etc. Mobile phone bills are not accepted.

○ Statement or notice of service from a financial institution
  Copies or downloaded statements from regulated banks only. Screenshots aren't accepted.

○ Government issued letter
  e.g. taxation or council notices

○ EU/EEA driver's licence
  If this document was not previously provided.

○ Residence address certificate

○ Temporary residence registration certificate

○ Tax return

○ Other

Continue to upload

Verifying your home address can be done in many ways as seen above. A quick and proven way is to choose, for example, any telephone or electricity bill, where our name and surname as well as the address of residence are visible. To this end, we choose the first option from the list.

Step 27

Proof of address document   ×

Utility bill or notice of services

↑ Upload document

Please make sure the document you're about to upload meets the requirements below.

☐ The document shows exactly this name and address:
  You can edit this information to match your document.

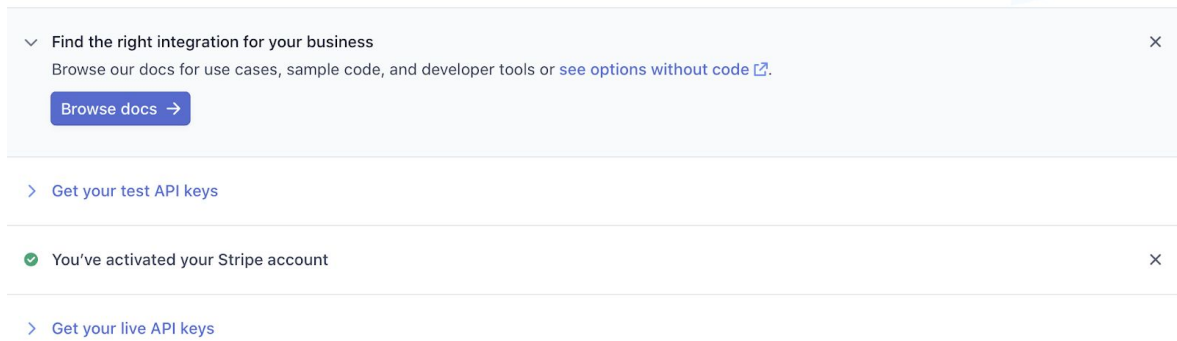☐ The document was issued after 20 December 2019.

Back   Submit document for review

To upload the document, select the "Upload document" option and finally press the "Submit document for review".

Step 28

Welcome—follow these steps to get started

⌄ **Find the right integration for your business**   ✕
  Browse our docs for use cases, sample code, and developer tools or see options without code ⬈.

  Browse docs →

❯ Get your test API keys

✔ You've activated your Stripe account   ✕

❯ Get your live API keys

If the status of "You've activated your Stripe account" is visible on your mainboard in your Stripe account, it means that your account has been fully successfully activated.

Congratulations Flober! Now you are a full user, you can transport parcels and receive transfers to your private account. Return to the Flob app and enjoy the full range of delivery options!

Note: The verification process and order of steps on the Stripe payment platform may vary depending on the type of device through which you set up the account or the operating system on your device. Regardless of which device you use, all the information you need to complete, as well as the verification process itself, are the same.
In case of problems with registering a Flob user account or verifying a Stripe payment account, please contact help@flob.app.